

**PINE CREEK CANYON  
DOMESTIC WATER IMPROVEMENT DISTRICT  
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TO: All Customers  
FROM: Harry Jones, District Manager  
SUBJECT: Replacement of Customer Water Meters  
DATE: May 11,2022

On Thursday, Friday and Saturday, May 19, 20 and 21, 2022, a contractor will be working in the community to replace the customer water meters on all homes. During the switch-out homeowners may experience a water outage of 10-30 minutes. If a meter is running during this process, that meter will be skipped for a few minutes until it is stopped so it can be disconnected and replaced.

The new electronic meters will provide higher accuracy and reliability than the existing mechanical meters that are now mostly reaching end of life, with 70% of the meters over 15 years of age. As our old meters age, they typically fail to read low flows, they may leak, and they read outside the typical +/-3% of specified accuracy, so they need to be replaced.

Your Board of Directors have been able to arrange a mostly forgivable EPA backed Water Infrastructure Finance Authority of Arizona loan for this system upgrade, including some improvements to our 26 year old pump station. \$85,000 of this \$100,000 loan is forgivable up-front, so that the District only repay \$15,000 over the next 15 years, with interest on the \$15,000 at only 1.74%.

Your patience and cooperation during this system improvement will be appreciated.